

**Newsletter**

**May 2014**



[www.spresource.com](http://www.spresource.com)

(888)435-2468

## Cross Training by Mike Grey

You're probably thinking that I am going to talk about working out at a gym. While that is an important topic, it is not exactly what I mean. Cross training is a method of having employees learn other employees duties around the shop. Why is this important you might ask? Well a long time ago, I was managing a shop and the supervisor came to me and said "Mike, I need inks mixed and the ink guy didn't show up today". I said to him "Get another person to mix them for you". I was very surprised to learn that this one guy was the only person who knew how to mix inks in the entire shop. I thought for a minute and said to myself, this guy should be president of the company. Obviously, he had made himself so important that no one could do their job without him there.

This probably sounds very typical in many shops as we don't really think about it until it happens. Then we scurry around to get things done. Well, we can't have this now can we.

Training employees to learn different positions not only gives you a back up when someone is out, but it also gives them a sense of importance and hope to advance their positions within the company.

It also lets everyone know that someone else can do their job if they are not present so the number of sick days are reduced.

Imagine pulling tape off of screens all day long. Doesn't sound like fun but it has to be done. Now imagine that person getting a chance to try something different. You might just find a great person for a task that has been challenging or difficult to fill.

It does take some extra work up front to achieve this goal but it really does pay off in the end.

Besides, the big boss just might get a chance to peel some tape.

Happy Training!!



### What's Happening?

**May 2 & 3**

**SPR Open House**

**May 5**

**Cinco de Mayo**

**May 11**

**Mom's Day**

**May 26**

**Memorial Day**

### Quote of the Month

"If you really  
want something,  
you will find a way...  
  
If you don't,  
you will find  
an excuse".

**Don't forget. We have M&R parts!!**

### SPR OPEN HOUSE IS READY

It's here. Our 1st Open House in our current location. We are expecting many attendees as well as industry experts. On hand will be: M&R, Rutland, Ulano/Kiwo, Virus inks, Chromaline, Murakami, Stretch Devices, Image Technology, Insta Graphics, Univacco Foils, Gildan, American Apparel, Dynomite, Q-Tees, A 4, Sundog Apparel. Please join us on May 2 & 3 at: 1251 Burton St. Fullerton, CA 92831

Call us for more details **(888)435-2468**

Tech tip: A common problem in screen preparation is pinholes and fisheyes. This is mainly caused by contaminants on the screen mesh before coating. It is necessary to clean the screen prior to with an industry approved Degreaser prior to coating. Most of them are concentrates and after dilution with water, the end cost is usually less than \$2 per gallon. Properly used, they will eliminate or at least cut back on these problems.

